



# RETURN FORM

If you are not completely satisfied with your purchase, your order can be returned for a full refund. **Please note Manduka is not able to process exchanges.** Additionally, Manduka does not cover the cost of international returns. Please refer to [www.manduka.com/returns](http://www.manduka.com/returns) for more information.

### How to return my items? Easy! Follow the steps below:

1. Simply fill out the returns form and place it in your package
2. Affix the prepaid shipping label to the outside of your package
3. Drop the package at your local shipping provider and we'll process your return within 7 days of receipt. Done!

### Your return will be accepted if your item:

- Is returned within 30-days of receipt
- Has not been used, worn, or washed
- Still has tags/packaging attached

### The following returns will not be accepted:

- It has been over 30 days since you received your order
- The item has been actively used or worn
- Tags/packaging have been removed

**Please note**, if you suspect that you received a defective or incorrect item, kindly contact Customer Care at **1-877-626-3852** or submit a request with our team at <https://www.manduka.com/forms/contact> before shipping the items back to Manduka.

Please include the following information in your return shipment.

### CONTACT INFORMATION – Required Information

Order Number: \_\_\_\_\_ Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

**Items Being Returned** - Please list each item you are returning along with the reason for return using the Reason Codes below. For additional items, use the back of this page.

### REASON CODES – Required Information

1. Item Name: \_\_\_\_\_ Reason Code: \_\_\_\_\_

2. Item Name: \_\_\_\_\_ Reason Code: \_\_\_\_\_

3. Item Name: \_\_\_\_\_ Reason Code: \_\_\_\_\_

4. Item Name: \_\_\_\_\_ Reason Code: \_\_\_\_\_

<b>F1</b>	<i>Fit</i>	Too Small	<b>Q4</b>	<i>Quality</i>	Damaged Upon Arrival
<b>F2</b>	<i>Fit</i>	Too Large	<b>G1</b>	<i>General</i>	Did Not Support My Practice
<b>F3</b>	<i>Fit</i>	Ordered Wrong Size	<b>S1</b>	<i>Service</i>	Incorrect Item Was Shipped
<b>Q1</b>	<i>Quality</i>	Color Not What Expected	<b>S2</b>	<i>Service</i>	Arrived Too Late
<b>Q2</b>	<i>Quality</i>	Fabric/Texture Not What Expected	<b>0</b>	<i>Other</i>	(please explain)